

WORK VAPOR

Job Link: <https://workvapor.in/jobs/320-openings-bigbasket-customer-support-associate-bpo-voice-%e2%82%b92-2-5-lpa/>

HIRING ORGANIZATION

Bigbasket

EMPLOYMENT TYPE

Full-time, Part-time

JOB LOCATION

Hyderabad, INDIA

? Remote work from: INDIA

DATE POSTED

? January 6, 2026

320 OPENINGS – BIGBASKET CUSTOMER SUPPORT ASSOCIATE, BPO VOICE, ?2–2.5 LPA

BASE SALARY

INR 200000 - INR 250000

DESCRIPTION

Company: Bigbasket (Innovative Retail Concepts Private Limited)

Position: Customer Support Associate

Industry: Retail / E-commerce

Location: Hybrid (Work From Home + On-site at Ameerpet, Hyderabad)

Employment Type: Full Time, Permanent

Salary: ?2 – 2.5 Lacs P.A. (Freshers: ?2 LPA)

Openings: 320

HR Contact: Meghana – +91 9511921087 (WhatsApp only)

Interview Details:

- Walk-in: Mon to Sat, 11:00 AM – 4:00 PM
- Dates: 6th January – 9th January
- Venue: Bigbasket IRCPL, 7-1-618/ATC/506, 507, 508, 5th Floor, Aditya Trade Centre, Ameerpet, Hyderabad – 500016
- Location Link: <https://maps.app.goo.gl/VJYbKuHHe1RA3A6x5>

Work Mode Details:

- First 3 months: Work From Office (Training)
- After training: Work From Home
- Every 2 months: 6 days WFO if required

Languages Required:

- English, Hindi & Telugu **or**
- English, Hindi & Marathi **or**
- English, Hindi & Bengali

Responsibilities:

- Handle customer queries over calls
- Understand issues and resolve as per process
- Ensure customer satisfaction and quality service
- Follow SOPs and maintain interaction records

Eligibility & Skills:

- Education: Any (10+2 / Diploma / Degree)
- Freshers & experienced BPO candidates can apply
- Strictly no B-Tech, MBA, PG freshers
- Good communication skills in required languages
- Typing speed: 20–25 WPM
- Age limit: Up to 30 years
- Flexible for rotational shifts (6:00 AM – 11:45 PM, 9 hours)
- Team player with positive attitude

Perks & Benefits:

- PF & ESIC
- Internet allowance
- Hybrid work flexibility

How to Apply

Send your resume or message “Hi” on WhatsApp at +91 9511921087 (Calls will not be answered)