

WORK VAPOR

Job Link: <https://workvapor.in/jobs/accrete-infosolution-hiring-customer-support-executive-gandhinagar-347320/>

HIRING ORGANIZATION

Accrete Infosolution Technologies
Private Limited

EMPLOYMENT TYPE

Full-time

JOB LOCATION

Gandhinagar, India
? Remote work from: India

ACCRETE INFOSOLUTION HIRING CUSTOMER SUPPORT EXECUTIVE GANDHINAGAR

BASE SALARY

INR 15000 - INR 29999

DESCRIPTION

Accrete Infosolution Technologies Private Limited – Customer Support Executive

Accrete Infosolution Technologies Private Limited is hiring Customer Support Executives for POS and retail billing software support. Candidates with good communication skills and basic technical knowledge can apply. Freshers with related education background may also apply.

Location: Gandhinagar

Job Type: Full-time

Salary: ₹15,000 – ₹30,000 per month

Work Location: In Person

Contact Details:

Email: HR@accreteinfo.com

This role includes customer support and software troubleshooting work. Candidates will help clients with billing software issues and system setup. Good communication and problem-solving skills are important for this position.

Job Responsibilities

- Provide support through phone email and WhatsApp
- Handle customer software issues
- Troubleshoot billing inventory and report problems
- Help with software installation and configuration
- Give basic training to clients

- Coordinate with technical team for issue solving
- Maintain support logs and follow-up records

Required Skills

- Basic knowledge of POS or retail software
- Windows and networking knowledge
- Basic database understanding preferred
- Good Hindi and English communication
- Gujarati language preferred

Qualification

- Graduate in IT CS Commerce or related field

Benefits

- Flexible schedule
- Health insurance
- Provident Fund

How To Apply

Interested candidates can apply directly or send their CV through email.

Email: HR@accreteinfo.com

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