

WORK VAPOR

Job Link: <https://workvapor.in/jobs/amex-process-executive-international-customer-support/>

HIRING ORGANIZATION

Transworld Systems India (TSI)

EMPLOYMENT TYPE

Full-time, Part-time

JOB LOCATION

? Remote work from: India

AMEX PROCESS EXECUTIVE – INTERNATIONAL CUSTOMER SUPPORT

BASE SALARY

? 80000 - ? 100000

DESCRIPTION

Transworld Systems India (TSI)

Location: Mumbai (2 months training in Vashi, then WFH)

Work Mode: Work From Home after training

Shift: US Shift (5:30 PM–2:30 AM or 6:30 PM–3:30 AM)

Week Off: Saturday and Sunday

Salary: Up to ?1 Lakh per month (based on interview)

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This role is for AMEX process. Work is related to international customer handling. After 2 months office training, full work from home is allowed. Good communication is very important for this role.

Role Overview

This position is for handling international customers. Work can be related to collections, sales, retention, or customer support. Person should be confident in speaking and understanding English.

Training will be in Vashi location. After training, work will be from home.

Eligibility Criteria

- Graduate freshers can apply
- HSC with minimum 6 months international experience

- 2–4 years experience in international collections, sales, or retention
- Minimum 3 years experience in international CSR
- Age should be between 20 to 40 years
- Excellent communication skill (V6 level required)

Interview Process

Selection will be done in three steps. One test is mandatory before HR round.

- Verint round (mandatory first)
- HR round
- Operations round

Training and Transport

During training period, free pickup and drop is provided for Mumbai candidates. Routes are available for different areas like Trans Harbour, Harbour, Central, and Western line.

After training, no need to travel because work will be from home.

Required Documents

Candidate should have all documents ready before applying.

- Offer letter, salary slips, or bank statement
- Experience letter or resignation proof
- SSC, HSC, and all semester mark sheets
- Aadhaar and PAN card
- Passport size photo and signature
- Address proof

How to Apply

Interested candidates can send CV on WhatsApp or email. Mention subject as “AMEX TSI WFH Mumbai” while applying.

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