

WORK VAPOR

Job Link: <https://workvapor.in/jobs/associate-customer-support-noida-freshers-hiring-345007/>

HIRING ORGANIZATION

Celtics Management Services

EMPLOYMENT TYPE

Full-time

JOB LOCATION

201301, Noida, Uttar Pradesh, India

? Remote work from: India

ASSOCIATE CUSTOMER SUPPORT, NOIDA, FRESHERS HIRING

BASE SALARY

? 275000 - ? 450000

DESCRIPTION

Celtics Management Services

Associate Customer Support

Location: Noida, Gurgaon, Greater Noida

Work Mode: Hybrid Remote

Job Type: Full-time

Shift: Rotational Shift

Salary: ?2.75 LPA to ?4.5 LPA

WhatsApp Resume: +91 8587093901

Celtics Management Services is hiring freshers for customer support process. Openings are available for international voice, international chat, domestic voice, and domestic chat process. The company is hiring for premium clients.

Freshers with excellent communication skills can apply. Graduate and undergraduate candidates are eligible. Immediate joiners are preferred for this opening.

The company offers five days and six days working options. Two rotational week offs are also available. This is a 24/7 working environment with rotational shifts.

Job Responsibilities

- Handle customer queries on voice and chat process
- Support domestic and international customers
- Maintain professional communication
- Resolve customer concerns properly

- Follow company process and guidelines
- Update customer details in system

Eligibility Criteria

- Freshers can apply
- Graduate or undergraduate candidates can apply
- Good English communication required
- Immediate joiners preferred
- No educational gaps allowed
- Proper documents required for verification

Selection Process

- HR round
- Operations round
- Versant round
- Client round

Salary Details

- International process: ₹2.85 LPA to ₹4.5 LPA
- Domestic process: ₹2.85 LPA to ₹3.2 LPA

The company provides both way cab facility within hiring boundary. Health insurance and food benefits are also available. Candidates should be comfortable with rotational shifts and hybrid work setup.

Benefits

- Flexible schedule
- Food provided
- Health insurance
- Life insurance
- Provident Fund
- Cab facility
- Rotational week off