

WORK VAPOR

Job Link: <https://workvapor.in/jobs/bengali-customer-support-associate-work-from-home-voice-process/>

HIRING ORGANIZATION

Tech Mahindra

EMPLOYMENT TYPE

Full-time, Contractor

JOB LOCATION

? Remote work from: India

BENGALI CUSTOMER SUPPORT ASSOCIATE, WORK FROM HOME, VOICE PROCESS

BASE SALARY

? 168000 - ? 190000

DESCRIPTION

Company: Tech Mahindra

Location: Remote (Hiring from Kolkata)

Salary: ?1.68 – ?1.90 LPA

Type: Full-time, Contract (till 31 Oct)

Contact Number: +91 6290450549

This role is for customer support work. You will handle voice calls. Work is from home. You must speak Bengali and Hindi clearly. Basic English is also helpful.

Freshers can apply. Experience in BPO is a plus. Work is simple but needs good communication.

Job Details

- Voice process (inbound/outbound)
- 5 days working
- Rotational shifts (24x7)
- Rotational week off
- Age limit up to 40

You will talk to customers and solve their queries. Work needs patience and clarity.

Skills Required

- Bengali and Hindi speaking

- Basic communication skills
- Customer handling ability
- Typing speed 25 WPM
- Accuracy 90%

You should speak clearly and politely. Listening skill is important.

Responsibilities

- Handle customer calls
- Solve queries and give support
- Maintain good communication
- Follow company process

Work should be smooth and professional.

System Requirements (WFH)

- Windows 10 or 11 system
- Minimum 10GB RAM
- Core i5 processor (Gen 7 or above)
- Internet speed 20 Mbps
- Power backup
- USB noise cancellation headset

You must have proper setup at home.

Salary Details

- Fresher: ₹12,500 approx. per month
- Experience: ₹14,100 approx. per month

Salary depends on experience.

Documents Required

- Aadhar card
- PAN card
- 10th and 12th marksheets
- Experience documents (if any)

All documents must be valid.

Interview Process

- HR round (video call)
- Typing test
- Versant test
- Client round

Process is simple but strict.

How to Apply

Call or WhatsApp HR for details. Share your resume.

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