

# WORK VAPOR

Job Link: <https://workvapor.in/jobs/bpo-associate-patient-support-and-tele-calling-executive/>

## HIRING ORGANIZATION

Boston Diabetes

## EMPLOYMENT TYPE

Full-time, Part-time

## JOB LOCATION

India

# BPO ASSOCIATE – PATIENT SUPPORT AND TELE CALLING EXECUTIVE

## BASE SALARY

? 11000 - ? 30000

## DESCRIPTION

Boston Diabetes (A Unit of Medica Metrix)

Location: India

Work Mode: Work From Office

Job Type: Full-Time

Salary: ?11,540 – ?30,000 per month

Contact: +91 8008672617

This role is for BPO Associate or Call Center Executive. Work is related to handling customer and patient calls. Person will manage both inbound and outbound calling work.

## Role Overview

This position needs a person who can talk to customers and handle queries. Work includes calling, follow-ups, and appointment booking. Basic computer work is also part of job.

Healthcare experience is preferred but not compulsory.

## Key Responsibilities

- Handle inbound and outbound calls
- Answer patient and customer queries
- Do follow-ups and lead generation calls
- Book appointments and support conversions
- Maintain customer data in CRM or EMR system
- Coordinate with internal teams like doctors and front office

- Achieve daily and monthly call targets
- Handle complaints and solve issues

## Required Skills

Candidate should have good communication skill in English, Hindi, and Telugu.

- Strong communication and convincing ability
- Basic computer and data entry knowledge
- Ability to handle pressure and targets
- Good listening and problem solving skill

## Preferred Experience

Experience in call center or hospital calling is helpful. Knowledge of patient handling and appointment system is a plus.

## Work Environment

This is a target based calling job. Person should be ready for fast paced work and regular customer interaction.

## How to Apply

Interested candidates can contact or WhatsApp for more details.

Contact: +91 8008672617