

WORK VAPOR

Job Link: <https://workvapor.in/jobs/chat-email-and-customer-care-executive-373615/>

HIRING ORGANIZATION

Teleperformance

EMPLOYMENT TYPE

Full-time

JOB LOCATION

India

? Remote work from: India

CHAT EMAIL AND CUSTOMER CARE EXECUTIVE

BASE SALARY

INR 100000 - INR 500000

DESCRIPTION

Customer Care Executive

Company: Teleperformance

Work Type: Hybrid

Employment Type: Full-time

Locations: Noida, Uttar Pradesh • Kolkata, West Bengal • Mohali, Punjab • Indore, Madhya Pradesh • Ahmedabad, Gujarat • Gurugram, Haryana • Chennai, Tamil Nadu • Jaipur, Rajasthan • Bengaluru, Karnataka

Contact Number: +91 9111997760

Teleperformance is hiring Customer Care Executives for a hybrid role. Freshers and experienced candidates can apply. Good English communication skills are required.

You will handle customer queries through chat email and voice support. This is a blended process with both inbound and outbound calls. Candidates should be comfortable working in a customer support environment.

Responsibilities

- Handle customer queries.
- Provide chat support.
- Reply to emails.
- Manage inbound calls.
- Make outbound calls.
- Resolve customer issues.
- Deliver quality customer service.

Eligibility

- Freshers can apply.
- Experience is also accepted.
- Excellent English communication skills.
- Customer support or BPO experience is preferred.
- Comfortable with voice and non-voice processes.

Salary & Benefits

- ₹1 – ₹5 LPA.
- Hybrid work mode.
- Full-time permanent role.
- Opportunity to work with a leading BPO company.
- Career growth opportunities.

Interested candidates should apply by sending their details through WhatsApp.

Contact Number: +91 9111997760