WORK VAPOR

Job Link: https://workvapor.in/jobs/chat-process-executive-hindi-support/

CHAT PROCESS EXECUTIVE – HINDI SUPPORT

BASE SALARY

INR 17500 - INR 21000

DESCRIPTION

Job Role: Chat Process Executive – Hindi Web Chat

Company: TP (Teleperformance)
Job Type: Full Time | Permanent
Work Location: Ambit IT Park, Ambattur, Chennai
Experience: 0–1 Year
Salary: ?21,000 CTC | ?17,500 Take-Home
Process: Domestic Telecom Web Chat
Shift: Day Rotational Shift
Working Hours: Any 9-hour shift between 7:00 AM and 12:00 AM
Education: Any Degree (UG / PG)
Openings: 20
Joining: Immediate Joiners Preferred

HR Contact: Jagadeesan D
Phone: +91 9842425551
Email: d.jagadeesan@tp.com

TP is hiring **Chat Process Executives** for a domestic telecom web chat process in Chennai. The position is suitable for freshers with good Hindi reading writing and understanding skills.

The role involves handling customer queries through chat and email. Basic typing skills and knowledge of telecom services are required.

Key Responsibilities

- Handle customer queries through web chat.

HIRING ORGANIZATION

TP (Teleperformance)

EMPLOYMENT TYPE

Full-time

DATE POSTED

? September 30, 2026

JOB LOCATION

Ambit IT Park, Tamil Nadu, India

- Support customers through email and chat.
- Provide timely solutions to customer issues.
- Communicate with customers in Hindi and English.
- Follow customer service and process guidelines.
- Maintain accurate communication during each interaction.

Eligibility

- **Freshers can apply.**
- Any UG or PG degree.
- Good Hindi reading writing and understanding skills.
- Basic knowledge of telecom services.
- Good typing skills.
- Basic written communication skills.
- Comfortable with rotational day shifts.

Shift Details
The shift can be any 9 hours between **7:00 AM and 12:00 AM**.

Possible shifts include:

- 7:00 AM to 4:00 PM
- 8:00 AM to 5:00 PM
- 9:00 AM to 6:00 PM
- 10:00 AM to 7:00 PM
- 11:00 AM to 8:00 PM
- 12:00 PM to 9:00 PM
- 1:00 PM to 10:00 PM
- 2:00 PM to 11:00 PM
- 3:00 PM to 12:00 AM

Salary & Benefits

- **?21,000 CTC per month**
- **?17,500 take-home salary**
- One-way cab facility for eligible employees whose shift ends between **10:00 PM and 12:00 AM**.
- Transport facility is subject to company transport limits.

Walk-In Details
Date: Monday to Friday until 30 September 2026
Time: 11:00 AM to 3:00 PM
Venue: 82/30, Ambit IT Park, Ambattur Industrial Estate, 2nd Main Road, Sai Nagar, Chennai, Tamil Nadu – 600058

Documents to Carry

- Updated resume.
- Aadhaar Card.
- Write **“Jagadeesan”** on top of the resume.

How to Apply

Candidates can attend the walk-in interview or contact HR:

Jagadeesan HR: +91 9842425551
Calling Time: 10:00 AM to 8:00 PM
Email: d.jagadeesan@tp.com