

WORK VAPOR

Job Link: <https://workvapor.in/jobs/chat-support-associate-gurgaon/>

HIRING ORGANIZATION

Leading ITES

EMPLOYMENT TYPE

Full-time

JOB LOCATION

New Delhi, India

DATE POSTED

? March 20, 2026

CHAT SUPPORT ASSOCIATE – GURGAON

BASE SALARY

INR 18000 - INR 20000

DESCRIPTION

Company: Leading ITES Company (via Outpace Consulting Services)

Location: New Delhi / Gurugram / Delhi NCR

Job Type: Full-Time

Salary: ?20,000 per month (Approx)

Experience: Fresher / 0–1 Year

Working Days: 5 Days a Week

Shift: 24x7 Rotational

Openings: 24

Role Summary

You will work as a chat support associate helping customers with their queries and basic technical issues. This role requires good communication and problem-solving skills.

Key Responsibilities & Support Tasks

- Handle customer queries through chat support
- Troubleshoot basic technical issues (software/hardware)
- Guide users step-by-step to resolve problems
- Assist in system setup and configuration
- Maintain records of issues and solutions
- Work with internal teams for complex cases
- Ensure customer satisfaction with quick responses

Eligibility & Skills Needed

- Graduate or Undergraduate can apply
- Freshers are welcome
- No exams in the next 6 months
- Good English communication skills
- Basic computer and technical knowledge
- Problem-solving mindset

Benefits & Work Environment

- Salary around ₹20K
- 5 days working
- Both side cab facility
- International work exposure
- Friendly and supportive team

Walk-in Interview Details

Location: Outpace Consulting, C-29, Sector 2, Noida

Nearest Metro: Noida Sector 15 (Exit Gate 3)

Landmark: Near Hotel Nirulas

Time: 11:00 AM – 3:00 PM

How to Apply

Call: +91 8299619074 / +91 7989280521 / +91 7898822545

WhatsApp CV: +91 9151555419