WORK VAPOR

Job Link: https://workvapor.in/jobs/chat-support-executive-200-openings-wfh/

CHAT SUPPORT EXECUTIVE – 200 OPENINGS | WFH

BASE SALARY

INR 15000 - INR 17000

DESCRIPTION

Customer Care Executive

Niftel Communications is hiring Customer Care Executives for a full-time work-from-home position. The process includes both voice and chat support. Freshers and candidates with up to 1 year of experience can apply.

Contact: +91 8188084175 / +91 8810767086

Work Mode: Work From Home
Employment Type: Full-time
Experience: 0–1 year
Openings: 200
Salary: ?15,000 – ?17,000 in-hand
Shift: 24×7 rotational
Working Days: 6 days per week
Weekly Off: 1 rotational day

The selected candidate will handle customer queries through calls and chat. The work includes customer support, problem-solving, and coordination with the team. Candidates must be comfortable working under pressure and making independent decisions.

Responsibilities

- Handle customer queries.
- Resolve customer issues.
- Support customers through voice calls.
- Support customers through chat.
- Provide accurate customer assistance.

HIRING ORGANIZATION

Niftel Communications

EMPLOYMENT TYPE

Full-time

JOB LOCATION

? Remote work from: India

- Solve customer-related problems.
- Make independent decisions when required.
- Work effectively under pressure.
- Coordinate with team members.
- Maintain good customer service standards.

Requirements

- 0–1 year of experience.
- Freshers can apply.
- Excellent communication skills.
- Strong interpersonal skills.
- Good problem-solving ability.
- Good decision-making skills.
- Ability to work independently.
- Good team player.
- Ability to work under pressure.
- Good organizational skills.
- Good time-management skills.
- Basic computer skills.
- MS Excel knowledge.
- Willingness to learn.
- Ability to implement new ideas.

Work Schedule

- 8 hours of login time.
- 1-hour break.
- Total 9-hour shift period.
- 24×7 rotational shifts.
- 6 working days.
- 1 rotational weekly off.

Interview Process

- HR Round.
- Operations Round.
- AI Assessment Test.
- Client Round.

System Requirements

- AMD Ryzen 5 or above.
- Intel Core i3 10th Gen or above.
- Intel Core i5 8th Gen or above.
- Intel Core i7 6th Gen or above.
- Windows 10 or above.
- Minimum 50 Mbps Wi-Fi internet.
- Power backup is mandatory.

Application

Interested candidates can call or WhatsApp +91 8188084175 or +91 8810767086