

# WORK VAPOR

Job Link: <https://workvapor.in/jobs/chat-support-executive-bpo-customer-service-process/>

## HIRING ORGANIZATION

Hemocean Outsourcing

## EMPLOYMENT TYPE

Full-time

## JOB LOCATION

India

## CHAT SUPPORT EXECUTIVE – BPO, CUSTOMER SERVICE, NOIDA, MUMBAI (MALAD), GURUGRAM

## BASE SALARY

INR 125000 - INR 275000

## DESCRIPTION

### Hemocean Outsourcing

Noida / Mumbai (Malad) / Gurugram

Work Mode: Office Work

Employment Type: Full Time, Permanent

Salary: ?1.25 to ?2.75 LPA

Contact Number: 7903809796 / 9343557750 / 8827676771 / 7617358770

### Job Overview

This job is for chat and customer support process in BPO sector. Work is about handling customer messages, solving issues, and giving correct information in a simple way.

Freshers and experienced both can apply.

### Customer Support Work

- Handle customer chat communication in proper manner
- Solve customer queries and complaints
- Give correct information about services
- Maintain chat records and follow-up if needed

### Daily Work Flow

- Reply to customer messages quickly

- Understand customer issue and guide them
- Work with team for problem solving
- Maintain good communication behavior

## **Skills Needed**

- Basic typing and communication skill
- Ability to understand customer issues
- Email and chat handling knowledge preferred
- Positive and patient attitude

## **Perks**

- Incentive based earning system available
- Performance based growth opportunity

## **How to Apply**

Interested candidates can call directly or apply through contact numbers given below.

Contact Number: 7903809796 / 9343557750 / 8827676771 / 7617358770