

WORK VAPOR

Job Link: <https://workvapor.in/jobs/chat-support-executive-bpo-customer-service-process/>

HIRING ORGANIZATION

Hemocean Outsourcing

EMPLOYMENT TYPE

Full-time

JOB LOCATION

India

CHAT SUPPORT EXECUTIVE – BPO, CUSTOMER SERVICE, NOIDA, MUMBAI (MALAD), GURUGRAM

BASE SALARY

? 125000 - ? 275000

DESCRIPTION

Hemocean Outsourcing

Noida / Mumbai (Malad) / Gurugram

Work Mode: Office Work

Employment Type: Full Time, Permanent

Salary: ?1.25 to ?2.75 LPA

Contact Number: 7903809796 / 9343557750 / 8827676771 / 7617358770

Job Overview

This job is for chat and customer support process in BPO sector. Work is about handling customer messages, solving issues, and giving correct information in a simple way.

Freshers and experienced both can apply.

Customer Support Work

- Handle customer chat communication in proper manner
- Solve customer queries and complaints
- Give correct information about services
- Maintain chat records and follow-up if needed

Daily Work Flow

- Reply to customer messages quickly

- Understand customer issue and guide them
- Work with team for problem solving
- Maintain good communication behavior

Skills Needed

- Basic typing and communication skill
- Ability to understand customer issues
- Email and chat handling knowledge preferred
- Positive and patient attitude

Perks

- Incentive based earning system available
- Performance based growth opportunity

How to Apply

Interested candidates can call directly or apply through contact numbers given below.

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