WORK VAPOR

Job Link: https://workvapor.in/jobs/chat-support-executive-international-voice-non-voice/

CHAT SUPPORT EXECUTIVE – INTERNATIONAL VOICE, NON-VOICE

BASE SALARY

INR 300000 - INR 425000

DESCRIPTION

Job Role: Chat Support Executive

Company: Hiring for Leading MNC BPO Company
Posted By: I Way Solutions
Job Type: Full-Time, Permanent
Work Mode: On-Site / In Person
Location: Mohali, Punjab
Other Locations: Chandigarh IT Park / Panchkula
Salary: ?3 – ?4.25 LPA
Experience: 0–3 Years
Openings: 500
Process: International BPO – Voice & Non-Voice
Education: Minimum 12th Pass
Industry: BPM / BPO

HR Contact: Sumit, HR
Phone: +91 8708200679
Application: Call HR for more information

I Way Solutions is hiring **Chat Support Executives** for an international BPO process in Mohali. The position includes both voice and non-voice customer support activities.

Candidates should have good communication and basic computer knowledge. The role is open to 12th-pass candidates, graduates, postgraduates, and freshers.

Key Responsibilities

- Handle customer queries through **chat and voice channels**.

HIRING ORGANIZATION

MNC BPO

EMPLOYMENT TYPE

Full-time

DATE POSTED

? September 27, 2026

JOB LOCATION

Mohali, Punjab, India

- Provide customer support and resolve customer issues.
- Handle customer service requests professionally.
- Solve customer queries accurately.
- Maintain clear communication with customers.
- Support international BPO process activities.
- Follow company process and quality guidelines.
- Maintain customer satisfaction.
- Complete assigned customer service tasks on time.

Requirements

- **Minimum 12th pass qualification.**
- Graduates and postgraduates can apply.
- Freshers can apply.
- Good communication skills.
- Basic computer knowledge.
- Good customer-handling skills.
- Ability to understand and solve customer queries.
- Comfortable working in BPO voice or non-voice processes.

Key Skills

- Chat Support
- Customer Support
- Customer Service
- Voice Process
- Non-Voice Process
- International BPO
- Query Resolution
- Customer Handling
- Communication Skills
- Email Support
- BPO Customer Service

Benefits

- **PF and ESI.**
- **Full salary during training period.**
- Full-time permanent employment.

How to Apply

Interested candidates can contact HR:

Sumit, HR: +91 8708200679

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