

WORK VAPOR

Job Link: <https://workvapor.in/jobs/customer-care-executive-3/>

HIRING ORGANIZATION

CIEL HR

EMPLOYMENT TYPE

Full-time

JOB LOCATION

? Remote work from: India

DATE POSTED

? April 20, 2026

VALID THROUGH

2027-02-20

CUSTOMER CARE EXECUTIVE

BASE SALARY

INR 300000 - INR 500000

DESCRIPTION

Dear Candidate,

Greetings!

We have openings in a leading US based MNC.

PFB the details.

Designation: Customer Care Executive

Job Description:

The ideal candidate will be responsible for providing exceptional service and support to customers through various channels including phone, email, and live chat. The candidate should ensure customer satisfaction by addressing inquiries, resolving issues efficiently, and delivering a positive customer experience.

- Excellent communication skills both verbal and written.
- Strong problem-solving and conflict-resolution skills.
- Ability to multitask, prioritize, and manage time effectively.
- Respond promptly to customer inquiries via phone, email, or chat.
- Provide accurate, valid, and complete information using the right tools and systems.
- Follow up to ensure resolution and maintain communication with customers.
- Escalate complex issues to appropriate departments or supervisors, as necessary.
- Meet personal/team performance targets and service quality standards.
- Must be willing to work in rotational shifts
- Rotational week offs – days off may vary and are not fixed to weekends.

- Required experience: 1+ years of experience. No gaps. Should be currently working.
- Work mode (remote or office): Work from home.

If the above mentioned specifications suit your role, feel free to apply.

Thanks & Regards,

Ria Dey

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