

WORK VAPOR

Job Link: <https://workvapor.in/jobs/customer-care-executive-bpo-cogenthub-navi-mumbai/>

HIRING ORGANIZATION

Cogenthub

EMPLOYMENT TYPE

Full-time

JOB LOCATION

Mumbai, India

DATE POSTED

? March 20, 2026

CUSTOMER CARE EXECUTIVE (BPO) COGENTHUB – NAVI MUMBAI

BASE SALARY

INR 18000 - INR 22000

DESCRIPTION

Company: Cogenthub
Location: Navi Mumbai / Mumbai (All Areas), India
Job Type: Full-Time
Salary: ?18,000 – ?22,000 CTC
Experience: 0 – 5 Years (Freshers & Experienced)
Openings: 50
Work Mode: Work From Office
Contact HR: +91 8420595139 (Sridip)

About the Company

Cogenthub is hiring Customer Support Executives for their English Voice BPO process in Navi Mumbai. This is a fresher-friendly role with stable growth opportunities and training support.

Key Responsibilities

- Handle inbound customer calls professionally in English
- Resolve customer queries and concerns effectively
- Provide accurate information and support
- Maintain high call quality and customer satisfaction
- Follow SOPs and company guidelines

Eligibility Criteria

- Freshers and candidates with up to 6 months experience can apply
- Minimum qualification: 10+2
- Good English communication skills
- Customer-focused and problem-solving mindset
- Immediate joiners preferred

Skills Required

- Customer service and support
- Voice communication skills
- Problem-solving ability
- Professionalism and adherence to process

Benefits

- Fresher-friendly BPO process
- Fixed salary with growth opportunities
- Stable role with training support
- Supportive work culture and career progression

How to Apply

Call / WhatsApp: +91 8420595139 (HR Sridip)

LinkedIn: <https://www.linkedin.com/in/sridip-sharma-16a806273/>