

# WORK VAPOR

Job Link: <https://workvapor.in/jobs/customer-care-executive-merchant-experience-advisor-relationship-manager-344685/>

## HIRING ORGANIZATION

MT

## EMPLOYMENT TYPE

Full-time

## JOB LOCATION

INDIA

## DATE POSTED

? May 29, 2026

## CUSTOMER CARE EXECUTIVE – MERCHANT EXPERIENCE ADVISOR (RELATIONSHIP MANAGER)

### BASE SALARY

INR 18000 - INR 21000

### DESCRIPTION

#### MT, Merchant Experience Advisor Opening

Company: MT  
Position: Merchant Experience Advisor  
Department: Helpdesk  
Location: Juinagar Navi Mumbai and Bangalore  
Job Type: Full-time  
Salary: ?18,000 to ?21,000 per month  
Experience: 0 to 3 years

MT is hiring Merchant Experience Advisors for Helpdesk support work. This opening is good for freshers and experienced candidates. Candidates from fintech, banking, and payment background are preferred.

The work includes merchant support through calls, emails, and WhatsApp. Candidates should have good communication and customer handling skills.

Email: [hirelineindia@outlook.com](mailto:hirelineindia@outlook.com)

#### About The Work

You will help merchants with payment and POS related issues. The work also includes complaint follow-up and customer support.

Candidates should know basic digital payment systems like POS and UPI. Good problem solving skill is important for this opening.

## Main Responsibilities

- Handle merchant calls and emails
- Support merchants on WhatsApp
- Solve POS and transaction issues
- Guide merchants on product usage
- Follow up on complaints
- Update customer interaction records
- Explain offers and campaigns
- Support upselling and cross-selling activities

## Skills Needed

- Good English and Hindi communication
- Customer handling ability
- Problem solving skill
- Basic POS and UPI knowledge
- Ability to handle high call volume
- CRM knowledge is a plus

## Who Can Apply

- 10th pass candidates
- Freshers
- Experienced candidates
- Candidates below 35 years
- Fintech and banking background candidates

## Work Details

- Full-time opening
- Helpdesk department
- Office location in Juinagar and Bangalore

## How To Apply

Interested candidates can send their updated resume by email.

Apply Email: [hirelineindia@outlook.com](mailto:hirelineindia@outlook.com)

## RESPONSIBILITIES

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## SKILLS

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## QUALIFICATIONS

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