

# WORK VAPOR

Job Link: <https://workvapor.in/jobs/customer-care-executive-premium-sleepwear-brand/>

## HIRING ORGANIZATION

RAENSOOK RETAIL PVT LTD

## EMPLOYMENT TYPE

Full-time, Contractor

## JOB LOCATION

? Remote work from: India

## CUSTOMER CARE EXECUTIVE – PREMIUM SLEEPWEAR BRAND

### BASE SALARY

INR 25000 - INR 35000

### DESCRIPTION

RAENSOOK RETAIL PVT LTD

Remote work from home. Full-time type work. Freelance, contractual and permanent options available. Salary ₹25,000 to ₹35,000 per month.

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### About This Work

This work is for a luxury sleepwear brand called After Dark. It is a small team so every person matters here. Work is simple but needs care and good talking style. You will talk with customers and help them in a polite way. This is not big corporate setup. This is small brand where your work will be noticed.

### Work Responsibilities

- Handle customer calls and answer their questions
- Reply to messages on Instagram, WhatsApp and email
- Help in order placing, returns and custom requests
- Talk to walk-in customers if needed
- Work with production team for updates
- Manage basic work on Shopify and inventory
- Use simple AI tools to improve customer experience

### Skills Needed

- 1 to 2 years experience in fashion retail or customer dealing work

- Good English speaking and writing
- Calm and polite nature
- Respectful behavior with customers and team
- Able to handle pressure and solve problems

## Salary and Benefits

Salary is given as per experience between ₹25,000 to ₹35,000. Paid sick leave is available. Work from home option is given. Good chance to grow with brand.

## Work Environment

This is small business type work. Fast and practical work style. Person should be ready to learn and handle different tasks. Good for someone who likes real work and not only desk job.

## Apply Process

Interested candidates can send CV with short message about why they are good for this work.

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