

WORK VAPOR

Job Link: <https://workvapor.in/jobs/customer-care-executive-remote-360449/>

HIRING ORGANIZATION

Shining Stars Institution & Travels

EMPLOYMENT TYPE

Full-time

JOB LOCATION

? Remote work from: India

DATE POSTED

? June 22, 2026

CUSTOMER CARE EXECUTIVE (REMOTE)

BASE SALARY

INR 14000 - INR 17997

DESCRIPTION

Business Process Outsourcing

Permanent Work From Home

Remote

Salary ?14,000 in hand and ?18,000 CTC + ?2,000 quarterly bonus

Shining Stars Institution & Travels is hiring Customer Service Executive for remote work from home. Freshers and experienced candidates can apply. English and Hindi both are needed. This is a permanent WFH opening.

Contact HR Fehmina: +91 9026050432

Job Work

You will handle customer service work from home. The work is simple and support based. You need to solve customer issues in a clear and polite way.

- Resolve customer complaints
- Handle customer queries
- Maintain response time
- Support high customer satisfaction
- Update CRM records
- Escalate complex issues

Eligibility

Any UG or graduate can apply. Freshers can also apply. Experienced candidates are welcome too. Good communication is important.

- Any UG

- Graduate
- Fresher can apply
- Experienced can apply
- English and Hindi required
- Good speaking skills

Work Details

This is a 6 days working profile. The mode is fully remote. Candidates should be ready for customer handling work in a BPO process.

- Work from home
- Remote setup
- 6 working days
- Blended process
- Non voice process support
- Inbound support

Skills Needed

The company wants candidates with strong communication and customer handling skills. Basic computer work is also useful.

- Excellent communication in English
- Hindi communication
- Customer service
- Chat process
- Email process
- CRM updating
- Problem solving

Interested candidates can call HR directly.

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QUALIFICATIONS

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