

WORK VAPOR

Job Link: <https://workvapor.in/jobs/customer-care-executive-sbi-renewal-process-394269/>

CUSTOMER CARE EXECUTIVE – SBI RENEWAL PROCESS

HIRING ORGANIZATION

1Point1

EMPLOYMENT TYPE

Full-time

BASE SALARY

INR 16250 - INR 18000

JOB LOCATION

Turbhe, Gujarat, India

DESCRIPTION

Customer Care Executive SBI Renewal Process

Company: 1Point1

Work Mode: Onsite

Location: Turbhe, Navi Mumbai, Maharashtra

Job Type: Full Time | Permanent

Experience: 0 to 4 Years

Salary: ₹16,250 In Hand

Shift: 9:30 AM to 6:30 PM

Contact Details

Contact Person: HR Neha

Phone: +91 9822146578

1Point1 is hiring Customer Care Executives for the SBI Renewal Process. This is a full time onsite role. Freshers and experienced candidates can apply. Gujarati language is mandatory for this position.

You will handle customer service and renewal calls. You will speak with customers and provide support. You should have good communication skills and be comfortable handling

customer queries.

Responsibilities

- Handle SBI renewal calls.
- Provide customer support.
- Answer customer queries.
- Manage renewal process.
- Maintain call quality.
- Follow company guidelines.
- Update customer records.

Eligibility

- HSC or Graduate.
- Freshers can apply.
- Experienced candidates can apply.
- Good communication skills.
- Gujarati language is mandatory.

Working Schedule

- Shift: 9:30 AM to 6:30 PM.
- 6 working days.
- 1 rotational week off.

Required Skills

- Customer service.
- Voice process.
- Customer support.
- Telecalling.
- Domestic BPO.
- Renewal process.

How to Apply

Contact the HR for interview scheduling and more details.

Contact Person: HR Neha

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