

WORK VAPOR

Job Link: <https://workvapor.in/jobs/customer-care-executive-work-from-home-all-india/>

HIRING ORGANIZATION

Shining Stars Institution and Travels

EMPLOYMENT TYPE

Intern

JOB LOCATION

? Remote work from: India

CUSTOMER CARE EXECUTIVE – WORK FROM HOME, ALL INDIA

BASE SALARY

INR 13550 - INR 18800

DESCRIPTION

Job Role: Customer Care Executive – Voice Process

Company: Shining Stars Institution & Travels

Work Mode: Permanent Work From Home

Location: All India

Experience: Freshers and Experienced (0–2 Years)

Openings: 200

Job Type: Full-Time, Permanent

Salary: Apprentice ₹16,700; Freshers/Experienced ₹18,800 CTC as listed

Working Days: 6 Days, 1 Rotational Weekly Off

Contact Details:

Contact Person: Indrajeet

WhatsApp: 9196254114

Shining Stars Institution & Travels is hiring **Customer Care Executives** for remote voice support. Candidates will handle customer queries and provide solutions through phone and digital channels.

Key Responsibilities

- Handle inbound and outbound customer queries.
- Provide accurate information and resolve issues.
- Maintain professional communication.
- Attend training and complete certification.
- Stay camera-ready during shifts, training and interviews.

Requirements

- Minimum 10+2; graduates and undergraduates can apply.
- Freshers and experienced candidates welcome.
- Excellent English and Hindi communication.
- Comfortable with 24/7 rotational shifts, including nights.
- Personal mobile phone required; number masking is provided.

Mandatory Work Setup

- Laptop/desktop with Intel i5 or equivalent processor.
- Minimum 8 GB RAM and Windows 10 or newer.
- Internet speed of at least 40 Mbps.
- Reliable power backup.
- USB headset and webcam.
- Own equipment is required.

Salary Details

- Apprentice: ₹16,700.
- Freshers/Experienced: ₹18,800 CTC.
- The listing also mentions ₹13,558 monthly salary and ₹17,134 quarterly payout; confirm the exact salary structure with HR.

Selection Process

HR Evaluation ? L1 Operations ? L2 Operations ? Ambition Test ? Client Evaluation.

How to Apply

Send your updated resume on WhatsApp to **9196254114** and include the message **“Remote Work”**.