

WORK VAPOR

Job Link: <https://workvapor.in/jobs/customer-service-agent-bilingual-customer-support/>

HIRING ORGANIZATION

Datamark BPO Service

EMPLOYMENT TYPE

Full-time

DATE POSTED

? October 12, 2026

JOB LOCATION

? Remote work from: India

CUSTOMER SERVICE AGENT – BILINGUAL CUSTOMER SUPPORT

BASE SALARY

INR 300000 - INR 350000

DESCRIPTION

Job Role: Customer Service Agent

Company: Datamark BPO Service

Work Mode: Remote / Work From Home

Location: Chennai Preferred

Experience: 0–2 Years

Salary: ?3–3.5 Lacs P.A.

Employment Type: Full-Time, Permanent

Qualification: Any Graduate Preferred

Work Assets: Provided by the Company

Contact Details:

HR Simran: 8925893556

Email: Simranjith.Kaur@datamark.net

DATAMARK is hiring a **Customer Service Agent / Bilingual Interpreter** for remote work. The role involves helping customers through real-time language interpretation and support.

Candidates should have strong English and target-language communication skills. Good computer, typing and customer-handling skills are also required.

Key Responsibilities

- Identify callers' language needs.
- Provide accurate real-time interpretation.
- Support clear communication between customers and clients.
- Update customer information in internal systems.
- Use databases and support tools.

- Transfer calls when required.
- Provide additional customer support.
- Maintain accuracy and confidentiality.

Requirements

- English and target-language proficiency.
- Good communication and interpersonal skills.
- Strong customer service approach.
- Good multitasking ability.
- Good data entry and computer skills.
- Strong typing and keyboarding skills.
- Good attention to detail.
- Ability to work in a fast-paced environment.

Preferred

- Experience in interpretation, translation, customer service or call centers.
- Ability to handle confidential information.
- Any Graduate preferred.
- Active listening and problem-solving skills.

Work Details

- Remote / Work From Home.
- Chennai candidates are preferred.
- Full-time and permanent employment.
- Company will provide work assets.

How to Apply

Send your resume to **Simranjith.Kaur@datamark.net** or WhatsApp **8925893556**.