# WORK VAPOR

Job Link: https://workvapor.in/jobs/customer-service-agent-bilingual-interpreter-work-from-home/

# CUSTOMER SERVICE AGENT (BILINGUAL INTERPRETER) – WORK FROM HOME

## BASE SALARY

**INR 30000 - INR 35000**

## HIRING ORGANIZATION

**Datamark BPO Service**

## EMPLOYMENT TYPE

**Full-time**

## JOB LOCATION

**? Remote work from: India**

## DESCRIPTION

**Job Role: Customer Service Agent (Bilingual Interpreter) – Work from Home**

**Company & Job Details**

**Company:** Datamark BPO Service
**Work Mode:** Remote / Work from Home
**Preferred Location:** Chennai candidates preferred
**Hiring Office:** Chennai, Tamil Nadu
**Experience:** 0–2 Years
**Salary:** ?3–3.5 LPA
**Openings:** 20
**Employment Type:** Full-time
**Education:** Any Graduate preferred

**HR Contact Details**

**Contact Person:** Simran
**Mobile / WhatsApp:** 8925893556
**Email:** Simranjith.Kaur@datamark.net

Datamark is looking for Customer Service Agents to provide language support to customers. The work involves helping people communicate clearly through phone calls. Candidates should be comfortable speaking in English and another required language.

This is a work-from-home position. The company will provide the required work equipment.

**What Will Be Your Responsibilities?**

- Understand the language needs of customers during calls.
- Translate conversations clearly between customers and clients.
- Help both sides understand each other.
- Enter and update customer details in company systems.
- Use computer tools and databases while handling calls.
- Transfer calls to the correct department when needed.
- Provide information and support to customers.
- Keep customer information private and follow company rules.

**Skills & Requirements**

- Good speaking and writing skills in English and the required target language.
- Clear communication and listening skills.
- A helpful attitude towards customers.
- Good typing speed and keyboard skills.
- Basic computer knowledge.
- Ability to handle calls and update records at the same time.
- Good attention to detail.
- Ability to manage work during busy hours.

**Preferred Qualifications**

- Experience in interpretation, translation, customer service, or call centre work is preferred.
- Graduates are preferred.
- Knowledge of data entry and computer work.
- Good problem-solving and time management skills.
- Ability to handle private customer information carefully.

**Work Benefits & Other Details**

- Permanent work-from-home facility.
- Full-time employment.
- Required work equipment will be provided by the company.
- Candidates from Chennai are preferred.

**How to Apply**

Interested candidates can send their updated resume to HR Simran through WhatsApp or email.