

# WORK VAPOR

Job Link: <https://workvapor.in/jobs/customer-service-associate-card-support-voice-process/>

## HIRING ORGANIZATION

American Express

## EMPLOYMENT TYPE

Full-time, Contractor

## JOB LOCATION

Delhi, India

? Remote work from: India

## DATE POSTED

? April 15, 2026

## VALID THROUGH

2027-02-15

## CUSTOMER SERVICE ASSOCIATE | CARD SUPPORT VOICE PROCESS

### BASE SALARY

INR 25000 - INR 40000

### DESCRIPTION

#### Customer Service Associate Card Support Voice Process Work

#### American Express

**Work Mode:** Hybrid (Delhi / NCR)

**Job Type:** Full Time / Contract

**Experience:** 0–1 Year

**Contact Details:** 8077758838 | CV Submission

#### About This Opportunity

This is a **customer service role in financial services company**. In this job, you will help **card members with account related queries, support issues, and service requests**.

You will also handle **customer experience and basic sales offers**.

#### Job Role – Card Member Support Service Work

Main work is to **assist customers, solve their problems, and provide information about services and products**. You will also support in **cross selling and account upgrades**.

#### Responsibilities

- Handle **customer queries for card accounts**
- Solve **service and account related issues**
- Provide **good customer support experience**

- Follow company **process and service guidelines**
- Offer **product upgrades and cross selling**
- Maintain customer satisfaction and quality service
- Work in **rotational and night shifts if required**

## Who Can Apply

- Freshers or candidates with up to 1 year experience
- Graduates in any stream
- Good communication skills candidates
- Basic computer knowledge required
- Willing to work in hybrid setup

## Eligibility Criteria

- Minimum graduation required
- No long gap between education and joining preferred
- Good English communication skills
- Willing to learn and work in support role
- Ability to handle customer interaction

## Salary Details

- ?3 LPA to ?4.3 LPA (as per company offer)
- Additional benefits and growth opportunities

## How To Apply

Interested candidates should send their **CV via WhatsApp for interview process.**

**Apply Contact:** 8077758838