

WORK VAPOR

Job Link: <https://workvapor.in/jobs/customer-service-associate-divya-staffing-solution-ranchi-jharkhand/>

CUSTOMER SERVICE ASSOCIATE 9873415044 • RANCHI, JHARKHAND

JOB LOCATION

Ranchi, Jharkhand, India

DESCRIPTION

We are looking for a qualified Customer Support Executive to manage a team of representatives who will offer excellent customer service and after-sales support. You will create policies and procedures and oversee the customer service provided by the team. The Customer Support Executive will be responsible for the selection of staff in the hiring process and ensure that a standardized level of service is maintained for all customers.

Customer Support Executive Responsibilities

Managing a team of representatives offering customer support.

Overseeing the customer service process.

Resolving customer complaints brought to your attention.

Creating policies and procedures.

Planning the training and standardization of service delivery.

Selecting and hiring new staff.

Monitoring the work of individual representatives and of the team.

Conducting quality assurance surveys with customers and providing feedback to the staff.

Possessing excellent product knowledge to enhance customer support.

HIRING ORGANIZATION

Divya Staffing Solution

EMPLOYMENT TYPE

Full-time, Part-time

BASE SALARY

INR 18,000 - INR 26,000

DATE POSTED

? March 21, 2025

VALID THROUGH

2026-07-13

APPLY NOW

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Maintaining a pleasant working environment for your team.

Other Details

Salary-28,000/- to 49,000/-

Required Experience-0 To 4 Years

Minimum Age-18

Requirements

Qualification Required-Diploma,B.tech,M.tech,Engineering,All Graduate,Intermediate

Work Department-Customer Support

Work Industry-IT,Automation,Banking,Finance,Education,Telecom,

Skills-Ability to lead a team

for more clarification contact to this number-9873415044

Also Share Your CV -renuka.mns53@gmail.com

Regards

HR Placement Team