

WORK VAPOR

Job Link: <https://workvapor.in/jobs/customer-service-executive-voice-chat-and-email/>

HIRING ORGANIZATION

Multinational Company

EMPLOYMENT TYPE

Full-time

DATE POSTED

? October 5, 2026

JOB LOCATION

? Remote work from: India

CUSTOMER SERVICE EXECUTIVE, VOICE CHAT AND EMAIL

BASE SALARY

INR 18000 - INR 20000

DESCRIPTION

Job Role: Customer Service Executive@WFH

Company: Multinational Company

Recruiter: Shining Stars Institution & Travels

Work Mode: Permanent Work From Home

Hiring Office: Chandigarh

Experience: 0–5 Years

Salary: ?1.75–2.5 Lacs P.A.

CTC: ?19,000 + ?2,000 Quarterly Bonus + Incentives

Process: Blended Process

HR / Contact Details:

Niyati: 9369022693

Aditi: 8090810674

Hanshika: 7526057311

Shining Stars Institution & Travels is hiring **Customer Service Executives** for a permanent work-from-home opportunity. The role is suitable for freshers as well as experienced candidates.

The position involves customer support through voice chat and email. **English and Hindi communication skills are mandatory.**

Job Details

- 6 working days per week.
- 24×7 rotational shifts.
- 9 login hours including 1-hour lunch break.

Multinational Company

- 1 rotational weekly off.
- ₹15,000 in-hand salary.
- ₹2,000 quarterly bonus.
- Incentives are available.

Roles & Responsibilities

- Handle customer queries through voice chat and email.
- Provide prompt and professional customer support.
- Resolve customer concerns efficiently.
- Record customer interactions in the system.
- Escalate complex issues when required.
- Maintain quality and productivity targets.
- Maintain customer satisfaction standards.

Candidate Requirements

- Undergraduates can apply.
- Graduates can apply.
- Freshers can apply.
- Experienced candidates can apply.
- English communication skills are mandatory.
- Hindi communication skills are mandatory.

Work From Home Requirements

- Laptop with **Intel Core i5 processor**.
- Stable Wi-Fi or broadband connection.
- UPS or inverter for power backup.
- Headset with microphone.

How to Apply

Interested candidates can contact **any one recruiter at a time**.

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