

WORK VAPOR

Job Link: <https://workvapor.in/jobs/customer-service-executive-wfh-%e2%82%b914k-ctc/>

HIRING ORGANIZATION

Shining Stars Institution

EMPLOYMENT TYPE

Full-time

DATE POSTED

? September 6, 2026

JOB LOCATION

? Remote work from: India

CUSTOMER SERVICE EXECUTIVE – WFH | ?14K CTC

BASE SALARY

INR 11000 - INR 14000

DESCRIPTION

Customer Service Executive

Shining Stars Institution & Travels is hiring Customer Service Executives for a permanent work from home position. The role is for a domestic voice process. Freshers and experienced candidates can apply.

Salary: Up to ?14,000 CTC

In-Hand Salary: Up to ?11,000 per month

Experience: 0 to 4 years

Work Mode: Remote / Work From Home

Hiring Office: Lucknow, Uttar Pradesh

Working Days: 6 Days

Shifts: Rotational

Contact: +91 8957243996

The work involves handling customer complaints and queries through calls. Candidates will provide suitable solutions and support customers until their concerns are resolved.

Key Responsibilities

- Handle customer queries through inbound calls.

- Handle customer complaints professionally.
- Provide suitable solutions to customer concerns.
- Follow up until issues are resolved.
- Manage customer service requests within set timelines.
- Maintain good customer service standards.
- Follow company processes and guidelines.
- Support the overall customer service process.

Requirements

- Freshers and experienced candidates can apply.
- Undergraduates and graduates can apply.
- Comfortable working in rotational shifts.
- Good English communication skills are required.
- Good customer handling skills.
- Basic problem-solving skills.
- Own laptop is mandatory.
- Stable Wi-Fi connection is mandatory.
- Comfortable working from home.

Selection Process

The interview will have two rounds. The first round will be with HR. The second round will be with the Operations team.

Interested candidates can apply or share their CV through WhatsApp. Contact: +91 8957243996