

WORK VAPOR

Job Link: <https://workvapor.in/jobs/customer-service-representative-hiring-for-graduates-359053/>

CUSTOMER SERVICE REPRESENTATIVE HIRING FOR GRADUATES

BASE SALARY

INR 200000 - INR 530000

DESCRIPTION

Black And White Business Solutions

Hybrid Work

Location: Mumbai

Salary ?2 LPA to ?5.3 LPA

Black And White Business Solutions is hiring Customer Support Representatives for International Voice Process. Candidates with international calling experience can apply. Immediate joiners are preferred.

Contact HR: +91 9620242412

Direct Number: +91 08067432407

Email: sumitha@blackwhite.in

Job Work

This profile includes international customer support work. Candidates will handle customer and vendor calls emails and complaint resolution process.

- Handle inbound calls
- Handle outbound calls
- Support customer queries
- Resolve policy related issues
- Resolve claim related queries
- Handle escalations
- Maintain call logs
- Follow company SOPs
- Support process improvement work

HIRING ORGANIZATION

Black And White Business Solutions

EMPLOYMENT TYPE

Full-time

JOB LOCATION

400001, Mumbai, Maharashtra, India

? Remote work from: India

DATE POSTED

? June 18, 2026

Skills Needed

Candidates should have strong communication skills. International voice process experience is required for this profile.

- International voice process
- Customer support
- Inbound voice process
- Outbound calling
- Complaint handling
- Escalation handling
- Email support
- Communication skills

Eligibility

Graduates with 1 to 3 years experience can apply. Candidates should be comfortable with rotational shifts and hybrid work setup.

- Any graduate
- 1 to 3 years experience
- International calling experience
- Immediate joiner preferred
- Comfortable with 24/7 shifts

Interview & Work Mode

The interview process is virtual. Selected candidates will work in hybrid mode from Mumbai location.

- Virtual interview
- Hybrid work mode
- Rotational shifts
- Mumbai location

About Company

Black And White Business Solutions is a recruitment and staffing company working with many large companies across India.

Interested candidates can contact HR directly through WhatsApp or email.

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Email: sumitha@blackwhite.in

SKILLS

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QUALIFICATIONS

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