

# WORK VAPOR

Job Link: <https://workvapor.in/jobs/customer-success-associate-uk-voice-process-tech-mahindra/>

## HIRING ORGANIZATION

Tech Mahindra

## EMPLOYMENT TYPE

Full-time

## JOB LOCATION

Mumbai, India

## DATE POSTED

? March 28, 2026

# CUSTOMER SUCCESS ASSOCIATE – UK VOICE PROCESS | TECH MAHINDRA

## BASE SALARY

INR 425000 - INR 500000

## DESCRIPTION

**Location:** Mumbai Suburban (Goregaon)

**Salary:** ?4.25 – 5 Lacs P.A

**Vacancies:** 399

**Experience:** 1 – 6 Years

**Contact:** HR Yash – +91 7620636678, HR Pragati – +91 8850664461

**Job Role:** Provide excellent customer service in the UK voice process, resolving queries for clients across multiple time zones.

### Eligibility & Skills Required:

- Graduate / Undergraduate (any stream)
- Minimum 6 months experience in international voice process
- Strong communication and interpersonal skills
- Comfortable working rotational shifts (24x7)
- Only Mumbai candidates can apply

### Key Responsibilities:

- Handle UK voice process calls
- Resolve customer queries effectively and efficiently
- Maintain quality and professionalism in customer interactions

### Selection Process:

- HR Interview
- Voice and Accent (VNA) Assessment
- Operations Interview

**Perks & Benefits:**

- One-way cab facility (within designated boundaries)
- Quick onboarding process
- Competitive benefits package

**How to Apply / Contact:**

Reach out to **HR Yash – +91 7620636678** or **HR Pragati – +91 8850664461** to express your interest and share your CV.