

WORK VAPOR

Job Link: <https://workvapor.in/jobs/customer-success-executive-us-voice-process/>

HIRING ORGANIZATION

eClerx

EMPLOYMENT TYPE

Full-time, Part-time

JOB LOCATION

Chandigarh, India

DATE POSTED

? March 28, 2026

CUSTOMER SUCCESS EXECUTIVE – US VOICE PROCESS

BASE SALARY

INR 200000 - INR 300000

DESCRIPTION

Location: Mohali / Chandigarh

Salary: ?2 – 3 Lacs P.A

Vacancies: 16

Experience: Freshers & 0-1 Years

Contact: +91 8219370026

What You'll Do:

- Take inbound calls from US customers and provide product/service information
- Resolve customer questions and objections professionally
- Document all customer interactions accurately
- Help customers have a smooth and positive experience

Who Can Apply:

- Bachelor's degree holders preferred (any stream)
- Strong English communication (spoken & written)
- Comfortable working from Chandigarh office
- Flexible to work rotational shifts (evenings, weekends, holidays)
- Freshers or candidates with 0-1 years of experience are welcome

Skills That Help You Succeed:

- Quick problem-solving and multitasking
- Good understanding of CRM tools
- Positive attitude and willingness to learn

Why Join eClerx:

- Work with international clients
- Learn from a reputed company
- Gain exposure to US voice process
- Friendly work environment

How to Apply:

Send your resume **directly on WhatsApp: +91 8219370026**