

WORK VAPOR

Job Link: <https://workvapor.in/jobs/customer-support-associate-%e2%82%b93-%e2%82%b93-5-lpa-work-from-home-394858/>

HIRING ORGANIZATION

31west Global Services

EMPLOYMENT TYPE

Full-time

JOB LOCATION

? Remote work from: India

CUSTOMER SUPPORT ASSOCIATE – ?3–?3.5 LPA – WORK FROM HOME

BASE SALARY

INR 300000 - INR 350000

DESCRIPTION

Customer Support Associate – Permanent Work From Home | ?3–?3.5 LPA

Company: 31west Global Services

Position: Customer Support Associate – US Voice Process

Location: Remote (Hiring Office: Pune)

Job Type: Full-Time

Salary: ?3–?3.5 LPA

Contact: +91 8884643032

31west Global Services is hiring **Customer Support Associates** for the US Voice Process. This is a permanent work from home opportunity. Only experienced candidates can apply. Freshers and candidates with career gaps are not eligible.

Job Responsibilities

- Handle inbound calls from US customers
- Provide accurate solutions to customer queries
- Maintain call quality and CSAT score
- Update customer records
- Follow company SOPs
- Deliver professional customer support

Eligibility

- 2 to 4 years of experience in US Voice BPO
- Minimum 3 years of US inbound voice process experience preferred
- Any Graduate can apply
- Freshers cannot apply
- No career gaps
- Personal laptop and stable Wi-Fi connection are mandatory
- Excellent spoken English is required

Work Schedule

- US night shift
- 6 days working
- Rotational weekly off
- Permanent work from home

Required Skills

- US Voice Process
- Inbound customer support
- International BPO
- Customer service
- Technical support
- Troubleshooting
- Call handling
- Communication skills

Benefits

- Permanent work from home
- Work from anywhere in India
- Full-time employment
- Opportunity to work with US clients

How to Apply

Call or WhatsApp your CV to **+91 8884643032**.

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