WORK VAPOR

Job Link: https://workvapor.in/jobs/customer-support-associate-500-openings-wfh/

CUSTOMER SUPPORT ASSOCIATE – 500 OPENINGS | WFH

BASE SALARY

INR 12500 - INR 14500

DESCRIPTION

Customer Support Associate

Tech Mahindra is hiring Customer Support Associates for a Hindi and English voice process. The position is fully work from home. Freshers and experienced candidates can apply.

Contact: +91 7482986298
Email: sakshi.priya3@techmahindra.com
Note: Do not send your CV on the phone number. Send your CV by email only.

Work Mode: Work From Home
Employment Type: Contractual for 3 months
Experience: 0–2 years
Openings: 500
Age Limit: Up to 40 years
Salary: ?12,400 – ?14,500 in-hand

The selected candidate will handle customer queries through voice calls. Strong Hindi and English communication is required. Candidates must be comfortable with 24×7 rotational shifts.

Responsibilities

- Handle customer queries through voice calls.
- Resolve customer concerns professionally.
- Communicate clearly in Hindi and English.
- Follow customer support processes.
- Maintain good service quality.

HIRING ORGANIZATION

Tech Mahindra

EMPLOYMENT TYPE

Full-time

DATE POSTED

? September 11, 2026

JOB LOCATION

? Remote work from: India

- Meet assigned performance requirements.

Eligibility

- Minimum qualification: 12th Pass.
- Freshers can apply.
- Minimum 12 months of BPO experience is required for the experienced salary.
- Experience documents are required for experienced candidates.
- Maximum age limit is 40 years.
- Excellent Hindi communication skills.
- Excellent English communication skills.
- Major mother tongue influence is not preferred.
- Good typing skills are required.

Work Details

- 24×7 rotational shifts.
- 5 working days.
- 2 rotational weekly offs.
- 3-month contractual period.
- Fixed salary structure.

Interview Process

- HR round through video call.
- Typing test with 25 WPM minimum.
- Typing accuracy requirement: 90%.
- Final round through Google Meet.
- E-Aadhaar is required for WFH verification.

Salary

- Freshers: ?12,400 in-hand.
- Experienced candidates: ?14,500 in-hand.
- Experienced salary requires minimum 12 months of BPO experience.

System Requirements

- Windows 10 or Windows 11.
- Minimum 8 GB RAM.
- Core i5 Gen 5 or above.
- Ryzen 5 or above.
- Minimum 20 Mbps internet connection.
- Power backup.
- Noise-cancelling USB headset.

Documents Required

- Aadhaar Card with complete date of birth.
- E-Aadhaar.
- PAN Card.
- 10th mark sheet.
- 12th mark sheet.

- Experience Letter for experienced candidates.
- Offer Letter for experienced candidates.
- Last 3 months’ payslips for experienced candidates.

Application

Send your updated resume to sakshi.priya3@techmahindra.com