

WORK VAPOR

Job Link: <https://workvapor.in/jobs/customer-support-associate-inbound-telecom-process/>

HIRING ORGANIZATION

Rivera Manpower Services

EMPLOYMENT TYPE

Full-time

JOB LOCATION

Bengaluru, India

DATE POSTED

? April 11, 2026

CUSTOMER SUPPORT ASSOCIATE – INBOUND TELECOM PROCESS

BASE SALARY

INR 250000 - INR 650000

DESCRIPTION

Company: BPO Solutions (Posted by Rivera Manpower Services)

Location: Bengaluru (In-office)

Job Type: Full-time

Experience: 1 – 5 Years

Salary: ?2.5 – ?6.5 LPA

Contact Details:

- Phone / WhatsApp: +91 9742630123
- Phone / WhatsApp: +91 7829336034
- Phone / WhatsApp: +91 9380300644

Job Overview

- Hiring Customer Support Associates for UK & US telecom process
- Inbound role with voice, email, and chat support
- Ideal for candidates with strong communication and technical skills

Key Responsibilities

- Handle customer queries professionally
- Assist customers with technical troubleshooting
- Provide step-by-step solutions
- Log and track issues in system
- Escalate complex problems when required
- Ensure high customer satisfaction

Skills and Qualifications

- Graduate in any discipline (experience preferred)
- Strong technical knowledge
- Excellent communication skills (spoken and written)
- Good problem-solving ability
- Ability to work in fast-paced environment
- Willing to work in shifts

Benefits

- Competitive salary package
- Growth opportunities
- Training and development programs
- Supportive work environment

How to Apply

- Call or WhatsApp to book interview slot
- Contact: +91 9742630123
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