

WORK VAPOR

Job Link: <https://workvapor.in/jobs/customer-support-associate-remote-354519/>

CUSTOMER SUPPORT ASSOCIATE REMOTE

BASE SALARY

INR 15000 - INR 19999

DESCRIPTION

Customer Support Associate

Bagchi Technology Solutions

Location: Durgapur, West Bengal.

Work Mode: Remote with office visit if needed.

Shift: US shift.

Pay: From ₹15,000 a month.

Openings: 5

You can apply through email: reply.bts@bagchitechnology.in.

You can also connect on WhatsApp: [+91 9126043055](https://wa.me/919126043055).

This opening is for a Customer Support Executive in voice process. The work needs good English communication. Freshers can also apply. The company wants people who can work in a US shift and stay service focused.

About The Work

The selected person will handle customer calls in a professional way. The work needs clear English speaking and writing. Customer service quality should stay strong. The person should follow process rules and meet performance goals.

Responsibilities

- Handle customer support calls
- Speak with customers in English
- Keep service quality high
- Follow process guidelines

HIRING ORGANIZATION

Bagchi Technology Solutions

EMPLOYMENT TYPE

Full-time

JOB LOCATION

Durgapur, India

? Remote work from: India

DATE POSTED

? June 14, 2026

- Meet daily performance targets
- Work on Saturdays when needed
- Support customers in a polite way

Eligibility Criteria

- Good spoken English
- Good written English
- Must stay in Durgapur, West Bengal
- Own laptop or desktop
- Stable internet connection
- Noise-cancellation headset
- Comfort with US shift
- Ready for work from home and office visit
- Self-motivated nature
- Performance-driven mindset

Preferred Candidates

- Customer support experience
- Telecalling experience
- BPO experience
- International voice process experience
- Freshers with strong communication skills

Compensation

This is a commission-based opportunity for incentives. Earnings depend on performance. High performers may earn more based on productivity and results.

How To Apply

Send your updated resume, contact number, current location, and voice introduction if available.

Apply by email: reply.bts@bagchitechnology.in.

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RESPONSIBILITIES

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QUALIFICATIONS

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