

WORK VAPOR

Job Link: <https://workvapor.in/jobs/customer-support-associate-us-shift-354439/>

CUSTOMER SUPPORT ASSOCIATE – US SHIFT

BASE SALARY

INR 15000 - INR 25000

DESCRIPTION

Customer Support Associate

Universal Digital Innovators

Location: Remote

Preferred Candidates: Local candidates

Shift: US Shift

Timing: 5:00 PM to 2:00 AM IST

Salary: ₹15,000 to ₹25,000 per month

Job Type: Full-time

Universal Digital Innovators is hiring Customer Support Associates for US logistics support work. The company is looking for candidates with good communication skills and customer handling experience.

Interested candidates can send resume through email or WhatsApp.

Email: hr@udiglobal.in

Call or WhatsApp: +91 8870000593

About The Work

The selected candidate will handle customer support and load booking work for US logistics clients. The work also includes outbound sales calling and shipment coordination.

Candidates should be comfortable working in night shift. Good English communication is important. Hindi speaking knowledge is also required.

Responsibilities

HIRING ORGANIZATION

Universal Digital Innovators

EMPLOYMENT TYPE

Full-time

JOB LOCATION

? Remote work from: India

DATE POSTED

? June 12, 2026

- Handle inbound and outbound calls
- Support load booking activities
- Coordinate with trucking companies
- Communicate with logistics partners
- Support clients drivers and dispatchers
- Provide shipment updates
- Confirm bookings on time
- Build customer relationships
- Achieve daily booking targets
- Maintain customer satisfaction

Skills Required

- Good English communication
- Hindi speaking knowledge
- Customer service skills
- Sales calling ability
- Attention to detail
- Ability to work independently
- Good coordination skills

Experience Needed

Candidates should have minimum 2 years experience in:

- Customer service
- BPO
- Sales
- US logistics

Salary will depend on experience and skills.

Why Join

- Remote work opportunity
- Full-time stable work
- US shift exposure
- Logistics industry experience
- Growth opportunity

Apply Details

Interested candidates can share their resume through email or WhatsApp.

Email: hr@udiglobal.in

Call or WhatsApp: +91 8870000593

HR Name: Priyadarshini

RESPONSIBILITIES

- Handle inbound and outbound calls
- Support load booking activities
- Coordinate with trucking companies
- Communicate with logistics partners
- Support clients drivers and dispatchers
- Provide shipment updates
- Confirm bookings on time
- Build customer relationships
- Achieve daily booking targets
- Maintain customer satisfaction

SKILLS

- Good English communication
- Hindi speaking knowledge
- Customer service skills
- Sales calling ability
- Attention to detail
- Ability to work independently
- Good coordination skills

WORKING HOURS

US Shift