

WORK VAPOR

Job Link: <https://workvapor.in/jobs/customer-support-associate-voice-process-wfh-%e2%82%b912500-%e2%82%b914000-in-hand-394270/>

HIRING ORGANIZATION

Tech Mahindra

EMPLOYMENT TYPE

Contractor

JOB LOCATION

? Remote work from: India

CUSTOMER SUPPORT ASSOCIATE VOICE PROCESS – WFH | ?12,500–?14,000 IN HAND

BASE SALARY

INR 12500 - INR 14000

DESCRIPTION

Customer Support Associate Voice Process

Company: Tech Mahindra

Work Mode: Work From Home

Job Type: Full Time | Temporary / Contract

Contract Duration: Till 31 October 2026

Experience: 0 to 1 Year

Salary: Freshers ?12,500 in hand approx. | Experienced ?14,000 in hand approx.

Contact Details

Contact Person: HR Nabanita Chakraborty

Phone: +91 6291055422

Email: nc001130946@techmahindra.com

Tech Mahindra is hiring Customer Support Associates for the voice process. This is a 100% work from home opportunity. The role is contractual. Freshers and experienced candidates can apply.

You will handle customer queries through voice calls. You should have good communication skills. You must be comfortable working in rotational shifts.

Responsibilities

- Handle customer voice calls.
- Resolve customer queries.
- Provide accurate information.
- Maintain service quality.
- Follow company guidelines.
- Work in rotational shifts.

Eligibility

- Minimum 12th pass.
- Freshers can apply.
- Candidates with 6 months BPO experience can also apply.
- Good English and Bengali communication skills.
- Maximum age 40 years.
- No major MTI for voice process.

System Requirements

- Windows 10 or Windows 11.
- Minimum 8 GB RAM.
- Intel Core i5 5th Gen or above.
- Ryzen 5 or above.
- Internet speed of at least 20 Mbps.
- Power backup.
- Noise cancelling USB headset.

Documents Required

- Aadhaar Card.
- E-Aadhaar.
- PAN Card.
- Educational documents.
- UAN Card for experienced candidates.
- Experience Letter.
- Offer Letter.
- Last 3 months payslips.

Interview Process

- HR Round.
- Versant Test.
- Typing Test.
- Final Round.

How to Apply

Send your updated resume by email.

Email: nc001130946@techmahindra.com

For more details contact the HR.

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