WORK VAPOR

Job Link: https://workvapor.in/jobs/customer-support-associate-voice-process-wfh/

CUSTOMER SUPPORT ASSOCIATE – VOICE PROCESS WFH

BASE SALARY

INR 175000 - INR 200000

DESCRIPTION

Here is the post in your fixed format with **bold formatting for important details**:

Job Role: Customer Support Associate – Voice Process Hindi & English | Work From Home

Company: Tech Mahindra
Job Type: Full Time | Contractual
Contract Duration: 3 Months
Experience: 0–1 Year
Salary: ?1.75–2 Lacs P.A.
Work Location: 100% Work From Home
Hiring Office: Kolkata
Openings: 1000
Education: Minimum 12th Pass
Age Limit: Up to 40 Years
Working Days: 5 Days a Week
Weekly Off: 2 Rotational Days
Shift: 24/7 Rotational Shifts

HR Contact: Tech Mahindra Recruitment Team
Phone / WhatsApp: +91 6291707604
Email: jp001117444@techmahindra.com

Tech Mahindra is hiring Customer Support Associates for a **Hindi and English voice process**. The selected candidates will work from home and handle customer queries through voice calls.

The position is offered on a **3-month contractual basis** with a fixed salary. Freshers can also apply although the listing mentions that candidates with BPO experience should have

HIRING ORGANIZATION

Tech Mahindra

EMPLOYMENT TYPE

Contractor

DATE POSTED

? September 29, 2026

JOB LOCATION

? Remote work from: India

valid experience documents.

Key Responsibilities

- Handle customer queries through voice calls.
- Provide suitable information and support to customers.
- Communicate clearly in Hindi and English.
- Follow the required customer service process.

Eligibility

- Minimum **12th Pass** qualification.
- Freshers can apply.
- Minimum **1 year of BPO experience** is mentioned for experienced candidates.
- Experience should be supported by valid documents.
- Maximum age: **40 years**.
- Good verbal communication in Hindi and English.
- No major **Mother Tongue Influence (MTI)** for the voice process.

Work Details

- **100% Work From Home**
- 24/7 rotational shifts.
- 5 working days per week.
- 2 rotational weekly offs.
- Fixed salary.
- Contract duration: 3 months.

Interview Process

- **HR Round:** Video call.
- **Typing Test:** Minimum 25 WPM with 90% accuracy.
- **Final Round:** Google Meet.
- **E-Aadhaar is mandatory for the WFH process.**
- Selfie with Aadhaar is mentioned as mandatory for the final round.

System Requirements

- Windows 10 or Windows 11.
- Minimum **8 GB RAM**.
- Minimum **Intel i5 5th Gen or Ryzen 5 5th Gen** processor.
- Minimum **20 Mbps internet connection** for upload and download.
- Power backup.
- Noise-cancelling USB headset.

Documents Required

- Aadhaar Card with complete Date of Birth.
- E-Aadhaar.
- PAN Card.
- 10th and 12th mark sheets.
- Experience Letter for experienced candidates.
- Offer Letter for experienced candidates.

- Last 3 months’ payslips for experienced candidates.

How to Apply

Interested candidates can send their updated resume to:

Email: jp001117444@techmahindra.com

For further details contact:

Phone / WhatsApp: +91 6291707604