

WORK VAPOR

Job Link: <https://workvapor.in/jobs/customer-support-executive-%e2%82%b94-5-5-lpa-international-voice/>

HIRING ORGANIZATION

TVB Healthcare Pvt. Ltd.

EMPLOYMENT TYPE

Full-time

JOB LOCATION

? Remote work from: India

CUSTOMER SUPPORT EXECUTIVE – ₹4-5.5 LPA – INTERNATIONAL VOICE

BASE SALARY

INR 400000 - INR 550000

DESCRIPTION

Customer Support Executive – International Voice

TVB Healthcare Pvt. Ltd. is hiring an experienced Customer Support professional for an international voice process. This is a remote opportunity for candidates based in Delhi/NCR.

Contact: +91 9871162648

Location: Remote

Hiring Office: New Delhi

Experience: 3+ years

Salary: ₹4-5.5 Lacs P.A.

Employment Type: Full Time, Permanent

Candidate Preference: Female candidates from Delhi/NCR only

Key Responsibilities

- Handle customer queries through calls, emails, and chat.
- Manage international customer interactions professionally.
- Handle international sales and support revenue generation.
- Promote sales through calls and emails.
- Contact existing customers to improve sales.
- Manage customer escalations effectively.
- Maintain a high standard of customer service.

Eligibility Criteria

- Minimum 3 years of experience in International Voice Process.

- Graduation from a full-time college is required.
- Experience in international customer support is preferred.
- Good communication skills are required.
- Knowledge of US processes is an advantage.
- Experience in upselling or sales is preferred.
- Candidates must be based in Delhi/NCR.

Required Skills

- International Voice Process
- Customer Service
- US Process
- US Voice Process
- US Healthcare
- Upselling
- Customer Support
- Email and Chat Support
- Escalation Management

About the Company

TVB Healthcare Pvt. Ltd. operates in the international pharmaceutical and e-commerce domain. The company focuses on serving international customers in the healthcare sector.

How to Apply

Interested candidates can share their updated CV directly on WhatsApp.

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