WORK VAPOR

Job Link: https://workvapor.in/jobs/customer-support-executive-380215/

CUSTOMER SUPPORT EXECUTIVE

BASE SALARY

INR 36000 - INR 40000

DESCRIPTION

Customer Support Executive

Company: V5 Global Pvt. Ltd.
Posted by: Firstmeridian Global Services

Location: Gurugram, Haryana
Work Mode: Hybrid
Work Area: Sector 59

Salary: Up to ?36,000 per month

Contact Number: +91 9219053242

V5 Global Pvt. Ltd. is hiring for SOS Agent Zomato. This is an escalation specialist profile. The job is hybrid and based in Gurugram, Haryana. The role is for candidates who can handle sensitive customer cases with care.

This opening is for support work related to safety concerns theft and harassment cases. You will coordinate with internal teams and help close issues quickly. The company wants someone who can stay calm and respond in a professional way.

Key Responsibilities

- Handle high-priority customer cases
- Resolve sensitive escalation issues
- Support cases related to safety theft and harassment
- Coordinate with internal teams
- Give professional and empathetic customer support

The company needs candidates who are fluent in English Hindi and Telugu. All three

HIRING ORGANIZATION

V5 Global Pvt. Ltd.

EMPLOYMENT TYPE

Full-time

JOB LOCATION

Haryana, India
? Remote work from: India

languages are mandatory. Good communication skills are important for this role.

The post asks for graduate or equivalent candidates. Customer support experience is required. The role is suitable for candidates who can manage pressure and handle serious customer issues.

Requirements

- Graduate or equivalent qualification
- Fluent in Telugu Hindi and English
- Good verbal and written communication
- Customer support experience
- Ability to handle escalation cases
- Professional attitude

The company offers a hybrid work model. It also mentions career growth opportunities and a competitive salary package.

Interested candidates can share their resume with the contact person below.

Contact Number: +91 9219053242