

WORK VAPOR

Job Link: <https://workvapor.in/jobs/customer-support-executive-394639/>

HIRING ORGANIZATION

WeSage BPM

EMPLOYMENT TYPE

Full-time

JOB LOCATION

India, India

CUSTOMER SUPPORT EXECUTIVE

DESCRIPTION

Customer Support Executive

Company: WeSage BPM

Work Mode: Onsite

Location: India

Job Type: Full Time

Experience: 0 to 2 Years

Shift: Graveyard Shift

Joining: Immediate

Contact Details

Phone: +91 8460001175

Email: hr@wesagebpm.com

WeSage BPM is hiring Customer Support Executives. This is a full time onsite role. Freshers and experienced candidates can apply. Immediate joining is available.

You will handle customer calls and provide support. You will solve customer queries with the right information. You should have good communication skills and basic computer knowledge. You should also be comfortable working in night shifts.

Responsibilities

- Handle inbound and outbound calls.
- Answer customer queries.
- Provide accurate solutions.
- Maintain customer records.

- Update interaction details.
- Meet quality targets.
- Escalate complex issues.
- Follow company guidelines.

Eligibility

- Freshers can apply.
- Experienced candidates can apply.
- Good verbal communication.
- Good written communication.
- Basic computer knowledge.
- Basic typing skills.
- Customer service mindset.
- Good listening skills.
- Comfortable with graveyard shift.

Benefits

- Professional work environment.
- Skill development.
- Career growth opportunities.
- Supportive team.
- Competitive salary.
- 5 days working.
- Paid overtime.

How to Apply

Call or WhatsApp for more details.

Phone: +91 8460001175

Send your updated CV by email.

Email: hr@wesagebpm.com