WORK VAPOR

Job Link: https://workvapor.in/jobs/customer-support-executive-5/

CUSTOMER SUPPORT EXECUTIVE

BASE SALARY

INR 14000 - INR 17000

DESCRIPTION

Customer Support Executive

V5 Global Pvt. Ltd. is hiring Customer Support Executives for a blended process. The work includes voice calls and chat support for a leading e-commerce brand. Freshers and experienced candidates can apply.

Contact: +91 7077769449 / +91 7077769447

Work Mode: Work From Home
Employment Type: Full-time, Permanent

Experience: 0–5 years
Openings: 60
Salary: ?14,000 – ?17,000 per month
WiFi Allowance: ?1,399
Working Days: 6 days per week
Shift: Rotational

The selected candidate will handle customers through calls and chat. The work includes order, payment, and refund support. Good English communication and a stable work-from-home setup are mandatory.

Responsibilities

- Handle customers through voice calls.
- Handle customers through chat.
- Resolve order-related queries.
- Resolve payment-related queries.
- Resolve refund-related queries.
- Maintain CSAT scores.

HIRING ORGANIZATION

V5 Global Pvt. Ltd.

EMPLOYMENT TYPE

Full-time

DATE POSTED

? September 24, 2026

JOB LOCATION

? Remote work from: India

- Maintain quality scores.
- Coordinate with internal teams.
- Provide timely customer support.
- Follow customer service processes.

Requirements

- 0–5 years of experience.
- Freshers can apply.
- Excellent English communication is mandatory.
- Good customer handling skills.
- Good query resolution skills.
- Comfortable with rotational shifts.
- Comfortable with rotational weekly offs.
- Immediate joining is preferred.
- Laptop is mandatory.
- Stable WiFi connection is mandatory.
- Ability to work from home.

Work Schedule

- 6 days working.
- Rotational shifts.
- Rotational weekly offs.
- Virtual interview process.

Important

Paid leave is not available during the first 3 months except weekly offs. Salary will be based on the fixed experience slabs.

Benefits

- Work-from-home opportunity.
- ?1,399 WiFi allowance.
- Permanent employment.
- Virtual interview facility.