

WORK VAPOR

Job Link: <https://workvapor.in/jobs/customer-support-executive-accounting-and-gst-helpdesk-%e2%82%b915k-%e2%82%b918k-month/>

CUSTOMER SUPPORT EXECUTIVE/ACCOUNTING AND GST HELPDESK

BASE SALARY

INR 15000 - INR 18000

DESCRIPTION

Company: OneSpider Technologies LLP

Position: Customer Care Executive

Industry: Software / ERP Services

Location: Mumbai, Maharashtra (Hybrid – Work From Home + On-site at Lower Parel East, Mumbai)

Employment Type: Full Time

Salary: ?15K-?18K/Month

HR Contact: +91 9702074236

Role Overview:

- Support existing customers who are using company ERP software
- Help users understand software usage and features
- Assist customers with accounting entries and billing process
- Resolve GST related questions from clients
- Provide remote troubleshooting using tools like AnyDesk or UltraViewer

Daily Work Tasks:

- Handle incoming customer support calls

HIRING ORGANIZATION

OneSpider Technologies LLP

EMPLOYMENT TYPE

Full-time

JOB LOCATION

India

? Remote work from: India

DATE POSTED

? March 7, 2026

- Solve software related issues faced by users
- Guide customers step-by-step for system usage
- Help clients with accounting and GST related queries

Required Skills:

- Basic accounting knowledge
- Good communication skills
- Customer support experience preferred
- Freshers with accounting knowledge can also apply

Work Schedule:

- Monday to Saturday working
- Day shift timing: 10 AM – 7 PM

Benefits Offered:

- Software training will be provided
- Stable job with growth opportunities

How to Apply:

Send your resume or contact on WhatsApp at +91 9702074236