

WORK VAPOR

Job Link: <https://workvapor.in/jobs/customer-support-executive-basic-computer-knowledge-394494/>

HIRING ORGANIZATION

WeSage BPM

EMPLOYMENT TYPE

Full-time

JOB LOCATION

India

CUSTOMER SUPPORT EXECUTIVE – BASIC COMPUTER KNOWLEDGE

DESCRIPTION

Customer Support Executive

Company: WeSage BPM

Work Mode: Onsite

Job Type: Full Time

Experience: 0 to 2 Years

Shift: Graveyard Shift

Joining: Immediate

Location: India

Contact Details

Phone: +91 8460001175

Email: hr@wesagebpm.com

WeSage BPM is hiring Customer Support Executives. This is a full time onsite role. Freshers and experienced candidates can apply. Immediate joining is available.

You will handle customer calls and provide support. You will solve customer queries. You should have good communication skills and basic computer knowledge. You should be comfortable working in the night shift.

Responsibilities

- Handle inbound and outbound calls.
- Resolve customer queries.
- Provide accurate information.

- Maintain customer records.
- Update interaction details.
- Meet quality and productivity targets.
- Escalate complex issues when needed.
- Follow company processes.

Eligibility

- Freshers can apply.
- Experienced candidates can apply.
- Good verbal and written communication.
- Basic computer knowledge.
- Basic typing skills.
- Good listening skills.
- Customer focused approach.
- Comfortable with graveyard shift.

Benefits

- Professional work environment.
- Career growth opportunities.
- Skill development.
- Supportive team.
- Competitive salary.
- 5 days working.
- Paid overtime.

How to Apply

Call or WhatsApp for more details.

Phone: +91 8460001175

Send your updated CV by email.

Email: hr@wesagebpm.com