

WORK VAPOR

Job Link: <https://workvapor.in/jobs/customer-support-executive-flipkart-process-work-from-home-375431/>

HIRING ORGANIZATION

Startek (Aegis Customer Support Services Pvt. Ltd.)

EMPLOYMENT TYPE

Full-time

JOB LOCATION

? Remote work from: India

CUSTOMER SUPPORT EXECUTIVE – FLIPKART PROCESS (WORK FROM HOME)

DESCRIPTION

Customer Support Executive – Flipkart Process (Work From Home)

Startek (Aegis Customer Support Services Pvt. Ltd.)

Startek is hiring **Customer Support Executives** for the **Flipkart process**. This is a **remote work from home** position. The hiring office is located in **Jaipur**, but the work itself is remote.

Freshers and experienced candidates can apply. The company is looking for candidates who can support customers through voice, chat, or email and provide a good customer service experience.

Contact Details

Contact Number 1: +91 9889407064

Contact Number 2: +91 8796744256

Job Highlights

- Position: Customer Support Executive
- Process: Flipkart Process
- Company: Startek (Aegis Customer Support Services Pvt. Ltd.)
- Work mode: Work From Home
- Hiring office location: Jaipur
- Experience: 0 to 1 year
- Employment type: Full Time, Permanent
- Industry: BPM / BPO
- Department: Customer Success, Service & Operations
- Role category: Customer Success, Service & Operations – Other

Job Overview

This position is for customer support work from home. You will handle customer queries and help resolve their issues through voice, chat, or email, depending on the process.

The company is open to both freshers and experienced candidates. If you have basic computer knowledge and can speak in English and Hindi, you can apply.

Job Responsibilities

- Handle customer queries through voice, chat, or email
- Give correct information to customers
- Resolve customer issues in a professional way
- Maintain customer satisfaction with quality service
- Follow process rules and performance targets
- Update customer records and interaction details properly

Eligibility

- Undergraduate or Graduate candidates can apply
- Freshers and experienced candidates are eligible
- Good communication skills in English and Hindi
- Basic computer knowledge
- Customer handling skills

Work Schedule

- 6 days working
- Rotational shifts
- Rotational weekly off

System Requirements

Candidates must have their own laptop and internet connection. The required setup is:

- Processor: Intel Core i5 or AMD Ryzen 5 or above
- Operating System: Windows 10
- RAM: Minimum 8 GB
- Internet speed: Minimum 100 Mbps broadband
- Laptop should be in good working condition
- Webcam and microphone must be functional

Important Note

The job post clearly says that **Startek does not charge any fee or training amount for any process.**

Key Skills

- Customer Support

About the Company

Aegis Customer Support Services Private Limited is the company mentioned in the job post.

How to Apply

Interested candidates can contact the company using the phone numbers shared in the job post.

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