

WORK VAPOR

Job Link: <https://workvapor.in/jobs/customer-support-executive-infosys-bangalore/>

CUSTOMER SUPPORT EXECUTIVE – INFOSYS | BANGALORE

BASE SALARY

INR 300000 - INR 500000

DESCRIPTION

Company: Infosys (via Crown Solutions)
Location: Bengaluru, India
Job Type: 6 Months Contract
Salary: ₹3 LPA (6 months–1 yr exp) / ₹5 LPA (3+ yrs exp)
Experience: 1 – 4 Years
Openings: 17
Joining: Immediate to 10 Days

About the Company

Infosys is a leading IT and business services company known for its strong global presence. This opportunity is offered through Crown Solutions for customer support and technical assistance roles.

Key Responsibilities & Work Profile

- Handle customer queries through voice support (international process)
- Provide solutions for technical and order-related issues
- Manage order processing and renewal activities
- Maintain accurate customer data and records
- Identify issues and suggest process improvements
- Support customers with clear communication and service quality

HIRING ORGANIZATION

Infosys

EMPLOYMENT TYPE

Full-time

JOB LOCATION

Bengaluru, India

DATE POSTED

? March 20, 2026

Eligibility & Skills Required

- 1–4 years of experience in customer support / BPO
- Experience in order management or renewals preferred
- Strong English communication (verbal & written)
- Basic sales and customer handling skills
- Knowledge of MS Teams, Outlook, and computer systems
- Good listening, analytical, and problem-solving skills

Perks & Additional Info

- Work with Infosys project
- Good salary based on experience
- Opportunity to gain international voice process exposure
- Professional work environment

How to Apply

Call / WhatsApp: +91 9611446226 / +91 8088317273

Email: geetha@crownsolution.com / ankitasingh@crownsolution.com

You can send your resume to the given email or contact via phone/WhatsApp.