WORK VAPOR

Job Link: https://workvapor.in/jobs/customer-support-executive-international-chat-billing/

CUSTOMER SUPPORT EXECUTIVE – INTERNATIONAL CHAT, BILLING

BASE SALARY

INR 375000 - INR 450000

DESCRIPTION

Job Role: Customer Support Executive

Company: Tech Mahindra
Job Type: Full-Time, Permanent
Work Mode: On-Site / In Person
Location: Noida, Uttar Pradesh
Salary: ?3.75 – ?4.5 LPA
Experience: 1–6 Years
Minimum Experience: 1 Year in International BPO Chat Process
Openings: 50
Process: International Chat / Non-Voice
Education: Minimum 12th Pass
Shift: Rotational & Night Shifts

HR Contact: Sania
Phone / WhatsApp: +91 7703879375
Email: sx001154743@techmahindra.com

Tech Mahindra is hiring a **Customer Support Executive** for an international chat process in Noida. The position involves handling international customer queries and helping customers with billing-related issues.

Candidates should have at least **1 year of international BPO experience in chat support**. Good English communication and flexibility with rotational and night shifts are required.

Key Responsibilities

- Resolve **international customer queries through chat**.
- Handle customer billing-related issues.
- Understand customer needs and provide suitable solutions.
- Maintain professional communication with customers.
- Work toward customer satisfaction.
- Follow company process and service guidelines.
- Maintain accurate customer information and interaction records.

Requirements

- **Minimum 1 year of international BPO chat experience.**
- **Minimum 12th pass qualification.**
- Good English communication skills.
- Good customer-handling ability.
- Comfortable working in **rotational and night shifts**.
- Ability to resolve customer queries through live chat.
- International customer support experience is preferred.

Key Skills

- International Chat Process
- Customer Support
- Live Chat
- Customer Service
- Billing Support
- US Process
- International Non-Voice
- BPO
- Web Chat
- Customer Handling
- Query Resolution

Benefits

- **Both-side cab facility.**
- Incentives.
- Full-time permanent employment.

How to Apply

Interested candidates can contact:

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Email: sx001154743@techmahindra.com

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HIRING ORGANIZATION

Tech Mahindra

EMPLOYMENT TYPE

Full-time

DATE POSTED

? September 27, 2026

JOB LOCATION

201301, Noida, Uttar Pradesh, India