

WORK VAPOR

Job Link: <https://workvapor.in/jobs/customer-support-executive-international-voice-process/>

CUSTOMER SUPPORT EXECUTIVE – INTERNATIONAL VOICE PROCESS

BASE SALARY

INR 38000 - INR 40000

DESCRIPTION

British Telecom Captive Unit Gurugram (via Touch Consultants)

Gurugram (Cyber City) | Hybrid Work Mode after Training | Full Time | 1–6 Years Experience | Salary ?38,000 In Hand

Contact: **9871002848 (WhatsApp Resume)**

About This Role

This role is for **Customer Care Executive** in international voice process. Work includes talking to international customers and solving their queries. Good English speaking is very important.

Interview process is simple with only **2 rounds**. Selection is fast through virtual interview.

Main Responsibilities

- Handle **international customer calls**
- Solve customer problems clearly
- Maintain good communication on calls
- Keep customer satisfied
- Update call details in system

Skills Required

- Experience in **international BPO voice**
- Strong **English communication skills**

HIRING ORGANIZATION

British Telecom Captive Unit

EMPLOYMENT TYPE

Full-time, Part-time

JOB LOCATION

Gurugram, India

? **Remote work from: India**

DATE POSTED

? April 19, 2026

VALID THROUGH

2027-02-19

- Basic **computer knowledge**
- Ability to handle customers politely

Work Details

- Hybrid mode after training
- Both side **cab facility available**
- Week off not fixed (mostly Saturday or Sunday)
- Location: Cyber City, Gurugram

Salary and Benefits

Salary is around **₹38,000 in hand** and **₹42,000 CTC** after training. Extra **incentives** are also given. Cab facility is provided for both sides.

Selection Process

- Round 1: Voice & Accent (VNA)
- Round 2: Operations

Apply Now

Interested candidates should send resume on WhatsApp for quick response.

Contact: **9871002848**