

# WORK VAPOR

Job Link: <https://workvapor.in/jobs/customer-support-executive-non-voice-chat-process/>

## HIRING ORGANIZATION

Outpace Consulting

## EMPLOYMENT TYPE

Full-time, Part-time

## JOB LOCATION

Gurgaon, India

## DATE POSTED

? April 7, 2026

## CUSTOMER SUPPORT EXECUTIVE (NON-VOICE – CHAT PROCESS)

### BASE SALARY

INR 13000 - INR 19000

### DESCRIPTION

Job Role: Customer Support Executive (Non-Voice – Chat Process)

**Company:** Outpace Consulting

**Location & Work Mode:** Gurgaon – Work from Office

**Experience:** Minimum 1 year in travel customer support (chat process)

**Qualification:** Graduate / Undergraduate

**Shift:** 5 Days Working, Rotational Shift

**Perks:** Cab facility or travel allowance

**Important Note:** Candidates with ticketing or fare calculation experience are not eligible

#### Contact Details:

WhatsApp: 9151555419

Call: 8299619074, 7898822545, 7989280521

#### About the work

This is a chat-based support profile in the travel process. You will help customers by solving their queries through chat. Work is simple but needs good typing and understanding. You must reply quickly and clearly.

#### Key Responsibilities

- Handle customer queries on chat
- Give correct information related to travel services
- Solve issues in a timely manner
- Maintain good customer satisfaction

**Skills Needed**

- Good written English
- Basic computer knowledge
- Ability to manage multiple chats
- Customer-friendly attitude

Apply if you have relevant travel chat experience.

How to Apply:

Send "Hi" on WhatsApp or call directly on 9151555419, 8299619074, 7898822545, 7989280521. Walk-in is also available at the given address.