

WORK VAPOR

Job Link: <https://workvapor.in/jobs/customer-support-executive-opportunity-voice-and-chat-process-336390/>

HIRING ORGANIZATION

FA Gifts Pvt Ltd (Floweraura Bakingo)

EMPLOYMENT TYPE

Full-time, Part-time

JOB LOCATION

? Remote work from: INDIA

CUSTOMER SUPPORT EXECUTIVE OPPORTUNITY, VOICE AND CHAT PROCESS

BASE SALARY

INR 15000 - INR 22000

DESCRIPTION

Company Name: FA Gifts Pvt Ltd (Floweraura & Bakingo) floweraura.com

Job Type: Full-time

Salary: ₹15,000 – ₹22,000 per month

Location: India

This is a customer support profile.
You will handle phone and chat support.
Freshers and experienced both can apply.
Male candidates are preferred for this position.

Contact Details (For Application & Queries)

Email: akshat.saini@floweraura.com

Phone: +91 8750634177

This is a voice and chat support process.
You need to talk to customers politely.
You will help with product and service questions.
You will also solve customer issues.

Key Responsibilities

- Reply to customer calls and chat messages
- Give correct information about products and services
- Handle complaints in a calm and polite way
- Record customer details in the system
- Work with team to improve customer experience

- Achieve daily and monthly performance targets
- Stay updated with company products and policies

Skills & Requirements

- Good communication in Hindi and English
- Polite and customer friendly behavior
- Basic computer knowledge required
- Ready to work in rotational shifts
- Evening and weekend shifts may apply
- BPO experience is good but not compulsory

Work Details

Shift timing is 2:30 PM to 11:30 PM.

It is a full-time office based work.

Training will be provided if needed.

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