

WORK VAPOR

Job Link: <https://workvapor.in/jobs/customer-support-executive-remote-bpo-voice-process-%e2%82%b918k-ctc-shiningstarsitpl/>

HIRING ORGANIZATION

Shining Stars Institution

EMPLOYMENT TYPE

Full-time, Part-time

JOB LOCATION

INDIA

? Remote work from: INDIA

DATE POSTED

? December 20, 2025

CUSTOMER SUPPORT EXECUTIVE – REMOTE BPO, VOICE PROCESS | ?18K CTC | SHININGSTARSITPL

BASE SALARY

INR 18,000 - INR 20,000

DESCRIPTION

Company: Shining Stars Institution & Travels (ShiningStarsITPL)
Position: Customer Care Executive / Customer Success Associate
Industry: BPM / BPO
Location: Work From Home (Remote)
Employment Type: Full Time, Permanent
Salary: ?1.5 – ?2 Lacs P.A (?18K CTC | ?14K In-hand + ?3K Quarterly Bonus)
HR Contact: Kuldeep Singh – 7652025525

Responsibilities

- Resolve customer issues and queries via voice process
- Ensure customer satisfaction through effective communication
- Conduct quality assurance surveys with customers
- Improve overall customer service experience

Eligibility & Skills

- Undergraduate / Graduate – both can apply
- Freshers and experienced candidates welcome
- Strong verbal and written communication skills

System Requirements

- Laptop with i5 / Ryzen 5 processor or above (i3 / Ryzen 3 not allowed)
- Stable WiFi connection with power backup

Key Skills

- Customer Care, Customer Support
- BPO Voice / Inbound Process
- Telecalling & Customer Handling

How to Apply

Send your resume or contact on WhatsApp at 7652025525