

WORK VAPOR

Job Link: <https://workvapor.in/jobs/customer-support-executive-us-shift-hybrid-%e2%82%b91-5-3-lpa-orcapod/>

HIRING ORGANIZATION

Orcapod

EMPLOYMENT TYPE

Full-time, Part-time

JOB LOCATION

INDIA

? Remote work from: INDIA

DATE POSTED

? January 15, 2026

CUSTOMER SUPPORT EXECUTIVE (US SHIFT), HYBRID, ?1.5–3 LPA ORCAPOD

BASE SALARY

INR 14,000 - INR 25,000

DESCRIPTION

Company: Orcapod Consulting Services Pvt. Ltd.

Position: Process Executive – Non Tech (Voice)

Industry: BPM / BPO

Location: Hybrid – Kolkata
(First 4–5 months Work From Office, later Hybrid)

Employment Type: Full-time | Permanent

Salary: ?1.5 – ?3 Lacs P.A

Vacancies: 10

HR Contact: Sonali Chattopadhyay – 9548431649
sonali.chattopadhyay@orcapod.work

Key Responsibilities

- Handle customer support calls (voice process)
- Support US customers during night shifts
- Resolve customer queries professionally

Eligibility & Skills

- Non-technical graduate freshers
- 0–1 year experience
- Versant score 57 or above required
- Good communication skills in English
- Valid PAN card mandatory

Additional Information

- US night shifts
- Upcoming drive on 17 January
- Initial WFO, later hybrid model

How to Apply

Call or WhatsApp at 9548431649 or email sonali.chattopadhyay@orcapod.work