

WORK VAPOR

Job Link: <https://workvapor.in/jobs/customer-support-executive-voice-process-%e2%82%b913k-incentives-the-charisma-group/>

HIRING ORGANIZATION

The Charisma Group

EMPLOYMENT TYPE

Full-time, Part-time

JOB LOCATION

Indore, INDIA

? Remote work from: INDIA

DATE POSTED

? January 18, 2026

CUSTOMER SUPPORT EXECUTIVE – VOICE PROCESS, ₹13K + INCENTIVES | THE CHARISMA GROUP

BASE SALARY

INR 13,000 - INR 15,000

DESCRIPTION

Company: The Charisma Group

Position: Customer Support Executive

Industry: Miscellaneous / BPO

Location: Hybrid (On-site Indore for 1 month, then Work From Home)

Employment Type: Full Time, Permanent

Salary: ₹13,000 CTC + ₹1,000 PLI

Openings: 50

HR Contact: Priyal – 9981007473

Work Schedule

- 5 days working
- 5 hours duty per day
- 0.5 hour break included

Job Responsibilities

- Handle customer calls in voice process
- Resolve customer queries politely

- Provide correct information to customers
- Maintain basic call records

Eligibility & Skills

- Any graduate can apply
- Fresher and experience both eligible
- Basic English communication required
- Hindi speaking mandatory
- Voice process knowledge preferred

Facilities & Benefits

- System provided by company
- Work from home after 1 month
- Fixed working hours
- Incentives applicable

How to Apply

Send your resume or contact on WhatsApp at 9981007473